

Program Volunteer

📍 Hanoi, Vietnam

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About the job Program Volunteer

ABOUT VOLUNTEER PROGRAM

The Volunteer Program at Cooperative for Assistance and Relief Everywhere, Inc. (CARE) in Vietnam (CVN) is designed for young national talents who desire to pave their career path with an interest in development work, in the hope that their contribution to CVN would promote not only growth of their knowledge and skills but development of their career as well.

In companionship with CVN, volunteers can expect to (i) Gain insight into the development and humanitarian sector with a strong focus on gender equality (see About CARE); (ii) Build up professional life with first-hand experiences in a diverse working environment; and (iii) Challenge and develop behaviour competences in a dynamic international organization.

To that end, volunteers are at the heart of the program with a support structure that enables them to seek mentorship and collaboration within and beyond the organization. This structure will involve various mentors who could be supervisors, colleagues, and peers to provide on-the-job guidance, educational opportunities, and peer-learning experiences.

As the Volunteer Program is aligned with CVN's Volunteer and Intern Policy and Guidelines, a monthly allowance along with an Accident and Health package will be provided. For specific tasks that require travel out of their work base, work-related expenses will be covered in accordance with CVN's cost norm.

PURPOSE OF THE POSITION

The Program Volunteer is responsible for administrative support (mainly) and technical support (if interested) during the implementation of projects under the Women's Economic Justice (WEJ) theme at CVN.

MAIN RESPONSIBILITIES

ADMINISTRATIVE AND FINANCE SUPPORT (35% of time)

- Arrange logistics in preparation of and during (i.e. meeting package, travel, accommodation, organization, etc.) meetings, workshops, seminars, and learning activities.
- Handle field-trip logistics (i.e. accommodation, travel, allowances, etc.).
- Prepare estimation, advance, and acquittal, payments to project activities.
- Provide explanation or guidance on procedures to partners and workshop participants who are not familiar with CVN cost norm and financial procedures if needed.

PROGRAMME ACTIVITIES ASSISTANCE (25% of time)

- Support implementation of project activities, particularly in Dignified Work and Financial Inclusion related projects.
- Assist in data collection in multi-disciplinary team research projects.
- Take minutes during workshops and training; provide feedback and perspectives where possible.
- Support work of Monitoring, Evaluation, and Learning (MEL) when required.

SOCIAL MEDIA & ONLINE PLATFORM SUPPORT (30% of time)

- Assist in monitoring activities by CVN and partners on social media platforms (mainly Facebook), including providing feedback on partner's work for improvement (where appropriate).
- Support the running of online courses: design background for the courses; manage Zoom during the courses; collect online data after the courses finish.

TRANSLATION/ INTERPRETATION (5% of time)

- Provide translation of documents (i.e. invitation letters, handouts, etc.) between English and Vietnamese when required.
- Assist interpretation during field visits or workshops that engage international CARE staff, partners, or donors (if needed).

Volunteer(s) are encouraged to take on additional duties beyond their scope of work where relevant and capable.

COMMON ACCOUNTABILITIES FOR VOLUNTEER AND INTERN

- Promote and hold accountability for your behavior about CVNs core values of Courage, Ambition, Respect, and Equality when working with communities, donors, supporters, partners, and colleagues;
- Promote a safe and secure work environment; foster a culture of safety and security awareness and ensure compliance with the safety and security policies and procedures.
- Uphold and promote CARE's commitment to Child Protection and Protection from Sexual Exploitation and Abuse;
- Demonstrate an ongoing commitment to gender equality, diversity, and child protection.
- Comply with CVN's financial and operational requirements, foster strong communication between operations and programme teams, and uphold high standards of honesty and integrity in personal conduct.

SELECTION CRITERIA

- A high sense of purpose and an eagerness to learn about CARE, gender equality, women's empowerment, and protection from sexual exploitation and abuse.
- Experiences in community services, volunteerism, and development work is an advantage;
- Ability to take direction and follow standard policies, procedures, and processes;
- Positive working attitude, close attention to detail and good task management;
- Good verbal and written Vietnamese and English.
- Intermediate knowledge in Microsoft Office and numeric skills.

Why you should apply:

- Ongoing professional and personal development
- A dynamic and innovative environment
- Supportive teams

Application deadline: Open until the post is filled

RECRUITMENT PROCESS

Interested?

We invite **Vietnamese candidates** to submit expressions of interest to join our team. Please click the Apply button and complete the online application form linked to the vacancy on our careers page <https://www.careers-page.com/care-vietnam>. Please ensure you attach your CV and cover letter in English language before submitting.

ABOUT CARE

CARE in Vietnam has actively collaborated with various Vietnamese organizations and counterparts in the past 30 years in more than 300 projects. We realize that the keys to equal development achievements are interventions to address deeply rooted, underlying structural causes of poverty, social injustice, and gender inequality, which contribute to the exclusion and vulnerability of particular groups in society. In the long term, we work with partners to support marginalised women, ethnic minorities, and those engaged in green enterprises or supply chains, have enhanced resilience and adaptive capacities to the effects of climate change, alongside the power, capability, and confidence to make and influence economic decisions, ensuring gender-just and equitable.

For more information about the organisation, please visit www.care.org.vn

"CARE in Vietnam (CVN) participates in the Steering Committee for Humanitarian Response's Misconduct Disclosure Scheme. CVN reserves the right to seek information from job applicants previous employers about incidents of sexual exploitation, sexual abuse and/or sexual harassment, and/or child abuse the applicant may have been found guilty to have committed or about which an investigation was in the process of being carried out at the time of the termination of the applicant's employment with that employer. By submitting the application, the job applicant confirms that s/he has no objection to CVN requesting the information specified above."

CARE is an equal-opportunity employer committed to a diverse workforce. Women, ethnic minorities, and people with disabilities are strongly encouraged to apply.

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